
Gateways Hospital Homeless & Wellness Services

Text Messaging Terms and Conditions

By opting in to receive text messages from Gateways Hospital Homeless & Wellness Services or our affiliates (“We,” “Us,” “Our”), you agree to these Text Messaging Terms and Conditions (“Agreement”). This Agreement supplements other Terms of Service and our Privacy Policy that may govern your relationship with us.

OUR TERMS AND CONDITIONS REQUIRE YOU TO RESOLVE DISPUTES WITH US ON AN INDIVIDUAL BASIS, WAIVE YOUR RIGHT TO A TRIAL BY JURY, AND USE BINDING ARBITRATION. IF YOU DO NOT AGREE, DO NOT PARTICIPATE IN THE SERVICE.

1. Providing Telephone Numbers and Notification

You verify that any mobile number you provide is accurate and that you are its rightful owner or subscriber. If your contact information changes, you agree to notify us promptly by contacting us at **323-644-2026 or 323-644-2040**.

2. Your Consent to Receive Automated Texts

By providing your number, you consent to receive recurring automated text messages (SMS, MMS, or similar) from us about our services, outreach, events, and your relationship with us. Consent is not required to receive care or services. Message and data rates may apply. Message frequency may vary.

3. Opt-Out Instructions

You may opt out of SMS messages at any time by replying “STOP” to any message, or by contacting us at **323-644-2026 or 323-644-2040**. You may text “HELP” for assistance. You will receive a final message confirming you opt-out.

4. Indemnification

You agree to indemnify and hold Gateways Hospital Homeless & Wellness Services harmless from any claims or liabilities (including legal fees) arising from your provision of a number not belonging to you or your failure to inform us of number changes.

5. Limitation of Liability

Gateways Hospital Homeless & Wellness Services and its SMS service provider are not liable for any disputes, breaches, or claims that arise from use of the Service.

6. Participation Requirements

By participating, you confirm you are at least 18 years old, use a text-capable device with a participating wireless carrier, and are subscribed to text messaging services. Check with your carrier for compatibility.

7. Miscellaneous

You represent that you have the right to agree to these Terms. If any part of this Agreement is deemed unenforceable, it will be limited as necessary, so the rest remains in full effect. We reserve the right to update these Terms at any time, and your continued participation indicates your acceptance of any changes.

8. Limited Services

Text messages may be susceptible to interception, unauthorized access, or unintentional disclosure during transmission. Additionally, the confidentiality of SMS text communication cannot be guaranteed, and there is a risk that sensitive information shared via SMS Text could be accessed by third parties. Therapeutic issues are therefore not addressed in email.