

## **Financial Assistance Policy Summary**

### **Charity Care and Discount Payment program for hospital services**

To enable Gateways Hospital and Mental Health Center (“Gateways”) to provide the maximum level of assistance to the greatest number of persons in need, and to meet the requirements set forth in California Assembly Bill 774, the hospital administration of Gateways has established the following eligibility and application guidelines for the provision of patient financial assistance as outlined in Gateways’ Charity Care and Discount Payment Policy.

### **Eligible services**

The patient financial assistance program applies to emergency or other medically necessary healthcare services provided and billed by Gateways Hospital. Separately billed physician professional services furnished in inpatient, outpatient, and emergency hospital departments are not eligible for consideration under the program.

### **Determination of eligibility**

Eligibility is determined based on review of a completed application and supporting documents, including proof of income, assets and liabilities. Generally, eligibility for the financial assistance will be considered for the patients who are uninsured, underinsured, ineligible for any government health care benefit program, and who are unable to pay for their care, based upon a determination of financial need in accordance with Gateways’ Charity Care and Discount Payment Policy.

You may obtain a copy of our Policy on our website: <https://www.gatewayshospital.org/about-us>

For more information regarding our patient financial assistance program or assistance with the application, contact our Business Office at 323-644-2000 (Monday through Friday, 8:30 am to 4:00 pm), or visit us at 1891 Effie St. Los Angeles, CA 90026